

## Prestwood IT Solutions

### What We Do

We do three things: computer network support, website development & marketing, and coding. We work with you either on a project basis (call us when you need us), or an ongoing basis with our proactive discounted monthly plans.

--Mike Prestwood  
President & CEO



### \*\*\* BUSINESS TECH SERVICES \*\*\*

**Network Assessment (FREE):** \$345 value. Security, speed, reliability, & usage. 15 checkpoint evaluation.

**Bronze Managed Care for Business:** Network monitoring, remote control, health monitoring, Patch Management (OS+3rd-Party), Managed AV, monthly server checkup, Tech Binder, Tech Roadmap, included time, lower rate.

**Silver:** Same as Bronze plus pro-level support (adv monitoring, Remote Support Manager, Automation Scripts, AND AUTO MAINTENANCE/Self Healing), etc.

**Gold:** Same as Silver plus unlimited remote support/GPO Cookbook, blacklist monitoring, 20GB Cloud Backup, Backup Watch, 24/7 On-Call Tech, and lowest project rate.

**Gold+:** Adds unlimited onsite support! Core area only.

**Network Cabling:** \$200 for 1 drop (up to 75ft); otherwise, time and materials. Including CAT5/CAT6, terminating (punching down) to face plates and/or a patch panel.

**Server Work (\$125/hr):** Computer server setup, maintenance, and repair: Hyper-V, VMware/vSphere/ESXi, Domain Controller, Exchange, File Server, Web Server/IIS, MS SQL, Terminal Server (now Remote Desktop Services), VPN, DirectAccess, GPO, etc.

**Workstation and Other (\$110/hr):** Computer support, projects, virus removal, wiring, software setup, Quickbooks, Office, routers, printers, networks, anything!

**Disaster Recovery Planning:** DR services include cloud-based services as well as onsite preparation, planning, and expertise in recovering from a disaster.

### \*\*\* WEBSITES & MARKETING \*\*\*

**Website Evaluation (FREE):** \$245 value. Find out if your website is up to par!

**Basic Maintenance (\$245/mo):** Includes up to 2hrs/mo of support, domain registrar watch, hosting watch, website up watch, error watch, and a lower \$99/hr ongoing rate.

**Advanced Maintenance (\$495/mo):** Basic plus up to 4hrs/mo of support, broken link scan & repair, backup archive, version control, page load time analysis, email blacklist watch, DNS management, and our lowest \$92/hr ongoing rate.

**Wordpress Websites:** We specialize in affordable responsive Wordpress websites based parallax themes customized to your business and extended using powerful plugins.

**Logo Design:** Let us help you brand your organization with a custom logo and color scheme.

**Essential SEO (\$245/mo):** Includes 2hr/mo of SEO analysis, reporting, and tweaks. Includes Wordpress Specific SEO, backlinks, keyword ranking report, website traffic report, and client keyword tweaks.

**Premium SEO (\$495/mo):** Essential plus a deeper 4hr/mo SEO effort. Adds competitor keyword analysis, referral report, and sitemap(s).

**Social Networking Setup & Maintenance:** Well-designed matching Business Facebook page, Twitter, etc.

**Search Engine Marketing:** Push website marketing is the new yellow pages.

**Marketing Sites Setup & Maintenance:** Yelp.com, YP.com, GroupOn, etc.

## \*\*\* CLOUD HOSTED SERVICES \*\*\*

**Hosted Exchange Server:** Maximum reliability! Reliable email, shared calendars, and shared contacts. Includes licensing for Outlook.

**SmartHost Email Services:** Spam filtering, virus filtering, email buffering of down server, email continuity, and archiving.

**myHostCafe.com:** Just like GoDaddy! Domain registration, website hosting, email hosting, SSL certificates, etc.

**Prestwood File-Based Backup (\$50/GB/Mo):** Key file backup to cloud. Centralized business-class backup solution. 10GB for \$60/year.

**Prestwood Image-Based Backup (\$300/mo):** Backup to onsite appliance, run from appliance, optional backup to cloud, optional run from cloud. Server imaging to an onsite appliance and the cloud for a reasonable fee!

**Virtual Servers:** Using either Hyper-V or vmWare ESXi.

## \*\*\* SOFTWARE DEVELOPMENT / CODING \*\*\*

**Coding Consultation (FREE):** New apps, conversions, and maintenance.

**App Maintenance Monthly Plan:** We can help maintain your existing C# application. Includes a dedicated developer, version control, ongoing documentation, our PSDP process, and included time.

**Paradox Support Plan:** Corel Paradox ObjectPAL support and maintenance plan. You can leverage an existing application longer to achieve a higher return on your investment.

**New DotNet Applications:** We specialize in C# MVC Webforms to MS SQL and can build your needed desktop business database application or the next great database-driven website.

**Custom Wordpress Plugins:** Including extending or changing existing plugins or building ground-up new plugins.

**PHP to mySQL:** Custom Wordpress database collection and coding using PHP to mySQL.

## \*\*\* HOME TECH SERVICES \*\*\*

**Managed Care for Families (\$25/mo):** Includes Managed AV, patch management, ongoing proactive support, content management/parental controls, quarterly speedup/clean-up, unlimited virus removal, and 2GB of cloud backup.

**Personal Computer Shopper (\$95):** We will interview you and find your perfect PC including any and all accessories and software: printer, 1..3 displays, redundancy, etc.

**Setup New Computer (\$75):** Setup computer, monitor, printer, internet, and email. Additional work billed hourly.

**Workstation RAID (T&M):** RAID is not just for servers! Add a RAID controller and 2 identical hard drives to your workstation and get the benefits of RAID!

**Checkup (Always FREE):** 8 Point Inspection: Virus, Tools, SP, Device Manager, Event Logs, Win Updates audit, HD Space, Pro Recommendations.

**Speedup/Clean-Up (\$75):** 14 Point Inspection: checkup plus apply Win Updates, disk cleaner, registry cleaner, startup review, apps review, and reset IE.

**Tune-Up (\$165):** 17 Point Inspection: checkup plus speedup/clean-up, plus rootkit virus removal, in-memory virus removal, and common area virus removal.

**Advanced Scans (\$125):** In-shop drop-off, or scoop. Various types of deep scans that take 2+ hours. (Deep virus scans and removal requires tune-up.)

**Format Reinstall (\$165):** Clean install of OS. Optionally, you can reformat the drive or even restore from a restore CD. Then New Computer Setup procedure. Data transfer extra.

**Data Transfer (\$165):** Relocate old HD into new computer, or move data from one device to another. When moving data, we image the old HD or just move specific data. If moving specific data, you must sign off on a list of data to move.

**Computer/Notebook Repair:** Fast, friendly service.

**Recycle Computers:** At no charge, we recycle all desktop and notebook computers. Includes FREE HD wipe too.