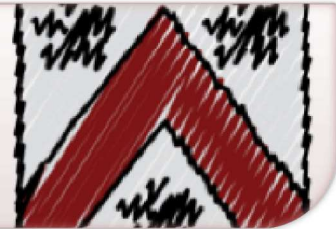




Prestwood Backup Services

Managed Business-class Cloud Backup

Cloud + Onsite * File-Based + Image-Based * Monitoring



File-Based Backup

Back up specific file types in specific folders.

You pay for backup storage space--no per computer fees. Our system notifies us if no backups are occurring and we will contact you (part of included Backup Watch).



- **\$120/year for 20 GB. \$.50/mo for each additional GB.** No per computer fee! But, minimums do apply. (StorageCraft File Backup Plan)
- Supports simultaneous cloud backup and to an external hard drive. Setup and monitoring of external HD billed separately.
- Includes a weekly report emailed directly to you.
- Comes with Backup Watch! Our NOC team knows when a backup fails (settings and list of files to backup are NOT monitored with Backup Watch).
- [Optional] Backup Audit (\$25/mo.) **STRONGLY RECOMMENDED!** After initial setup, someone needs to maintain settings. Once a quarter we compare the current settings with what we have documented. If there is a difference, we contact you to remediate (billed separately).

Image-Based Backup

Backup a complete HD image!

Backup a complete HD image onsite, and the cloud; or, direct to the cloud.

- **1st Server=\$250/mo., Additional Servers=\$150/mo.** Includes 1 TB per server. (StorageCraft Cloud+ Plan.)
- Host server and each VM count as separate servers. VMware=agent deployed to each VM. Hyper-V=agent deployed to host.
- Includes 1 TB of cloud space per server on plan. Additional storage=\$.50/GB/month.
- Includes ability to recover a single file. For previous versions, we prefer to rely on the Windows File History feature.
- Includes a monthly report emailed directly to you.
- Includes Retention Level 1. Daily recovery points. Last 3 retained. Level 2=5 Daily, 2 Weekly (\$25/mo). Level 3=7 Daily, 4 Wkly, 3 Mthly (\$50/mo).
- Comes with Backup Watch! Our NOC team knows when a backup fails, but not what is backed up.
- [Optional] Backup Audit (\$25/mo.) **STRONGLY RECOMMENDED!** After initial setup, someone needs to maintain settings. Once a quarter we compare the current settings with what we have documented. If there is a difference, we contact you to remediate (billed separately).
- [Optional] Local Mirror=\$50/month (StorageCraft Cloud+ Mirrored Plan). Onsite Backup HD or Appliance. If needed, you can run servers from the backup appliance (a Windows computer). HD and appliance sold separately and can be a \$900 power-workstation or a duplicate server in your rack. Setup billed hourly as project work.
- [Optional] Run from cloud=\$50/mo additional per server (StorageCraft Cloud Premium or Premium Mirrored Plan). If needed, servers can be run from the cloud. Requires a fast internet connection, and a VPN-to-VPN connection. Setup billed hourly as project work. Includes 30 days / year running from cloud, then billed at \$20/hour.
- [Optional] Seed Drives=\$50 flat fee. Includes up to 4 2TB drives shipped from StorageCraft to us, and back for initial seeding of VM. Populating of HDs at your office billed hourly.

Backup Monitoring and Ongoing Backup Maintenance Services

We are available for recurring scheduled backup audits, including for 3rd-party backup solutions.

Backup Watch \$25/mo. + Hourly Remediation	Backup Audit \$25/mo. + Hourly Audit	Backup Verify \$25/mo. + Hourly Verification
<ul style="list-style-type: none"> • Email notifications from your backup go to backup@prestwood.com • Backup issues at your hourly rate. • Note: this service does nothing for you if the emails stop going to backup@prestwood.com. Plus it does nothing about ongoing monitoring of settings (the what and how of your backup). 	<ul style="list-style-type: none"> • Audit the what and how of your backup including settings and what is backed up. • Default is to audit against settings documented in our system. Included in monthly fee. • Flexible, you can add additional audits at whatever level you wish. Billed hourly. • Backup Watch + Backup Audit recommended. 	<ul style="list-style-type: none"> • We restore backed up files to verify the files are good and usable after a disaster.
(Included with our backup services.)	(Add-on service.)	(Add-on service.)